

Translation Resources

for Home Visiting Staff

Hi!

嗨

Hola!

LABBN has created a list of translation resources that can help navigate language barriers with clients. Please explore the following resources for translation services via patients insurance plans or independent agencies.

Molina Healthcare

- No cost to members
- Video, phone and in-person translation services can be provided
- Members of the healthcare plan can also call to arrange for an interpreter
- Call (888) 665-4621, available Monday – Friday 7:00am – 7:00pm
- Can receive translation services over the phone for home visiting appointments

Department of Health Services

- Free language & ASL translation
- In person, virtual and telephonic translation services
- Call 888-804-0055, 24/7 services
- Available in 17 languages

Pals for Health

- Translation services provided for 12 languages
- In-person appt – 2 hour minimum charge
- Virtual appts – 1 hour minimum charge
- Telephonic appts – 15 minute minimum charge
- In order to receive services, there is a Service Request form that needs to be filled out
- There is a charge for cancellations with less than a 24 hour notice
- Call to schedule a consult; 213-553-1818

Health Net Plan

- Free translation and interpreters for members
- Call (800) 675-6110, available 24/7
- Translation services for medical appointments
- Translation services for home visits are available for interpreters digressions and/or if home visiting appointment is medically necessary

Language Line Solutions

- No geographic restrictions, 240+ language interpretations for \$3.95/minute
- Provides ASL translation, 40 language interpretations for \$4.95/minute
- If you need more consistent interpretation services, schedule a consult to see what cost effective program would work best
- Call (877) 310-2380

Language Marketplace

- Phone and conference Interpreters in 40 languages
- Schedule a consult to get a quote
- Call (888) 294-3032

LA Care Health Plan

- Free translation services & ASL translation for members only
- Call L.A. Care (888) 839-9909
- Available 24/7
- Patients can schedule an interpreter 15 days prior to their medical appt or home visiting appt to receive timely services
- Can receive translation services over the phone for home visiting appointments as well

Voyce

- Virtual and over the phone translation services in 240 languages
- Requires an account/subscription through medical organizations
- 24/7 interpretation services
- Inquiries need to be submitted through their website

Health Information Translations

- Free health flyers in 20 languages
- Flyers come with english and chosen translation

Updated: September 2024